

# CONNECT 2010

Wednesday: February 24, 2010			
CounterPoint Track		Petroleum and Convenience Track	
12:00-5:00 PM	Registration	International Ballroom	
1:00-2:30 PM Pre-conference Session	Getting the Most Out of Connect <i>Roswell</i>  25 Things in CounterPoint V7 <i>Spring</i>  CPOne Session <i>Lenox</i>	2:30-3:30 PM General Session	Radiant Update and Client Satisfaction <i>Jimmy Frangis</i> <i>International Ballroom</i>
2:45-4:15 PM Pre-conference Session	Getting the Most Out of Connect <i>Roswell</i>  25 Things in CounterPoint SQL <i>Spring</i>  CPOne Session <i>Lenox</i>	3:45-4:45 PM Breakout 1	Carwash Kiosk <i>Manila</i>  Food Service Products Working Group <i>Hong Kong</i>  Radiant Configuration Manager/RSM <i>Cairo</i>
5:00-8:00 PM	Welcome Reception Sponsored by BIXOLON	International Ballroom	
5:00-8:00 PM	Vendor Fair	International Ballroom	
Thursday: February 25, 2010			
7:00-8:00 AM	Registration	International Ballroom	
7:00 AM-5:00 PM	Support Chat and Internet Café	Montreal and Vancouver	
7:00-8:00 AM	Breakfast and Vendor Fair	International Ballroom	
8:00-8:30 AM	Conference Welcome	International Ballroom	
8:30-10:00 AM	Keynote Speaker James Dion	International Ballroom	
10:00-10:15 AM	Morning Break	International Foyer	
CounterPoint Track		Petroleum and Convenience Track	
7:00 AM-5:00 PM	Radiant Product Gallery & Support Chat	10:30-11:30 AM General Session	<i>Mike Davis, NACS</i> <i>Cairo and Hong Kong</i>
10:30-11:30 AM Breakout 1	Costs in CounterPoint SQL <i>Marietta</i>		
	Price Rules in CounterPoint SQL <i>Spring</i>		
	CounterPoint SQL 8.3.9 Back Office <i>University</i>		
	25 Things About CounterPoint V7 <i>Lenox</i>		
	Embedded Customer Loyalty in CounterPoint V7 <i>Techwood</i>		
	Intro to Search Engine Optimization <i>Piedmont</i>		
	Growing Your Business with Ecommerce <i>Vinings</i>		
	Radiant Hardware Update <i>Roswell</i>		
	Maximizing System Performance in CounterPoint SQL <i>Inman</i>		
11:45-12:45 PM	Working Lunch & Vendor Fair	International Ballroom	
1:00-2:00 PM	Account Numbers CounterPoint SQL	1:00-2:00 PM	Motorola, Air Defense

Breakout 2	<i>Mareitta</i>		Breakout 2	<i>Manila</i>	
	Advanced Price Rules in CounterPoint SQL <i>Spring</i>			Using Technology for Better Cash Management <i>Hong Kong</i>	
	CounterPoint SQL 8.3.9 POS Features <i>University</i>			Data Security and PCI Update with Coalfire <i>Cairo</i>	
	25 Things About CounterPoint V7 <i>Lenox</i>				
	Embedded Customer Loyalty in CounterPoint V7 <i>Techwood</i>				
	Intro to Search Engine Optimization <i>Piedmont</i>				
	Growing Your Business with Ecommerce <i>Vinings</i>				
	Upgrading from CounterPoint V7 to CounterPoint SQL <i>Roswell</i>				
	Maximizing System Performance in CounterPoint SQL <i>Inman</i>				
2:15-3:45 PM Breakout 3	Forecast Driven Replenishment in CounterPoint SQL <i>Techwood</i>		2:15-3:15 PM Breakout 3	Skyline <i>Montreal</i>	
	Understanding PCI Compliance <i>University</i>			Continuous Improvement Update <i>Hong Kong</i>	
	Advanced Search Engine Optimization <i>Piedmont</i>			Loyalty Working Group <i>Cairo</i>	
	25 Things About CounterPoint SQL <i>Lenox</i>				
	Special File Utilities in CounterPoint V7 <i>Marietta</i>				
	Intro to the Data Dictionary for CounterPoint SQL <i>Spring</i>				
	25 Things About CPOnline <i>Vinings</i>				
	Embedded Customer Loyalty in CounterPoint SQL <i>Inman</i>				
	Radiant Hardware Update <i>Roswell</i>				
3:45-4:15 PM	Break	ACC Foyer	3:15-3:45 PM	Break	International Foyer
4:15-5:45 PM Breakout 4	CounterPoint 8.3.9 Back Office <i>Techwood</i>		4:00-5:30 PM General Session	Customer Case Study <i>International Ballroom</i>	
	Understanding PCI Compliance <i>University</i>				
	Advanced Search Engine Optimization <i>Piedmont</i>				
	New CounterPoint V7.5.17 Features <i>Lenox</i>				
	Crystal Reports for CounterPoint SQL <i>Marietta</i>				
	Simple Customizations in CounterPoint SQL <i>Spring</i>				
	New CounterPoint SQL 8.3.9 Reports <i>Inman</i>				
	25 Things About CPOnline <i>Vinings</i>				
	Maximizing Radiant's Resources <i>Roswell</i>				
6:15-7:15 PM	Transportation to the World of Coca-Cola		Hyatt Regency Lobby		
7:00-10:00 PM	Customer Appreciation Dinner		World of Coca-Cola		

Friday: February 26, 2010					
7:00-8:00 AM	Breakfast and Vendor Fair		International Ballroom		
7:00 -2:00 PM	Radiant Product Gallery and Internet Café		Singapore, Cairo and Hong Kong		
8:00-9:00 AM	Radiant Update		International Ballroom		
CounterPoint Track			Petroleum and Convenience Track		
7:00-2:00 PM	Internet Café & Support Chat	Montreal and Vancouver	9:15-10:15 AM	Radiant POS Working Group <i>Cairo and Hong Kong</i>	
9:15-10:15 AM Breakout 5	CounterPoint SQL 8.3.9 POS Features <i>University</i>				
	Advanced Data Dictionary for CounterPoint SQL <i>Spring</i>				
	End of Day Process for CounterPoint SQL <i>Marietta</i>				
	Radiant Roadmap <i>Techwood</i>				
	25 Things in CounterPoint SQL <i>Lenox</i>				
	Google Analytics Vinings				
	Upgrading from CounterPoint V7 to CounterPoint SQL <i>Roswell</i>				
	Merchant Services 101 <i>Inman</i>				
	A/R Modules in CounterPoint V7 <i>Piedmont</i>				
	10:15-10:30	Break			
10:45-11:45 PM Breakout 6	Database Recovery in CounterPoint SQL <i>University</i>		10:30-11:45 AM		Radiant POS Working Group Cont. <i>Cairo and Hong Kong</i>
	Costs in CounterPoint SQL <i>Spring</i>				
	Effectively Managing Inventory in CounterPoint SQL <i>Roswell</i>				
	Radiant Roadmap <i>Techwood</i>				
	Advanced Search Engine Optimization <i>Lenox</i>				
	Using the Power of CounterPoint POS as a Key Advertising/Marketing Device in 2010 Vinings				
	Forecast Driven Replenishment in CounterPoint SQL <i>Marietta</i>				
	Merchant Services 101 <i>Inman</i>				
	Using Coupons and Discounts in CounterPoint V7 <i>Piedmont</i>				
	12:00-1:00 PM	Closing Lunch / Vendor Fair			
1:15-2:45 PM Breakout 7	A/R Modules in CounterPoint V7 <i>University</i>		1:15-2:15 PM Breakout 4		Hardware Update <i>Room, Manila</i>
	Google Analytics <i>Techwood</i>				
	Using the Power of CounterPoint POS as a Key Advertising/Marketing Device in 2010 <i>Inman</i>		2:30-3:30 PM Breakout 5		Intel Breakout Session <i>Room, Hong Kong</i>
	Advanced Data Dictionary in CounterPoint SQL				New Products from around Radiant <i>Room, Cairo</i>
				Hardware Maintenance <i>Room, Manila</i>	

	<i>Spring</i>		Data Security and PCI Update with Coalfire <i>Room, Hong Kong</i>
	Advanced Price Rules in CounterPoint SQL <i>Marietta</i>		
	New CounterPoint V7.5.17 Features <i>Lenox</i>		
	Maximizing Radiant's Resources <i>Roswell</i>		
	Embedded Customer Loyalty in CounterPoint SQL <i>Piedmont</i>		
	Database Disaster Recovery for CounterPoint SQL <i>Vinings</i>		
		3:30-3:30 PM	Open for PCR Meetings